

*There is
NO CHARGE
for services
provided by
Family Success*



Housing Options Programs

Phone: 954-357-5099 • Fax: 954-357-5050

TTY: 800-955-8770

Community Action Agency

LIHEAP walk-in hours for accepting applications are as follows:

Mornings: 8AM - 11AM

Monday - Tuesday - Thursday - Friday

Afternoon: 1PM - 3PM

Monday - Tuesday - Thursday - Friday

Phone: 954-357-5025

Fax: LIHEAP 954-357-5026

Fax: CSBG 954-357-5768

TTY: 800-955-8770

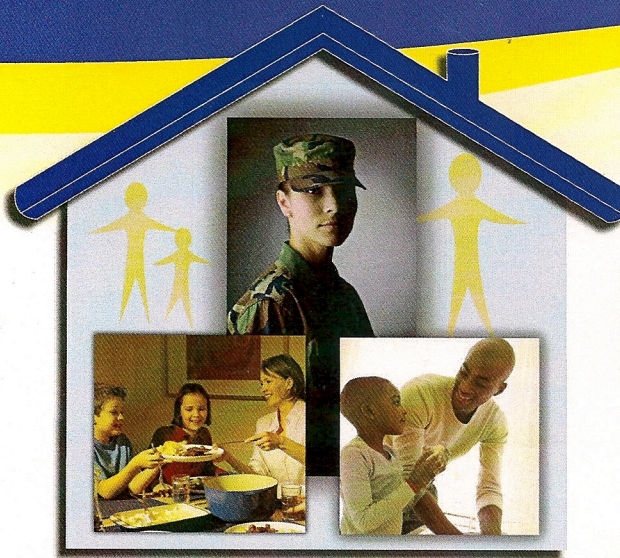
A service of the Broward County Board of County Commissioners

An equal opportunity employer and provider of services.

10,000 copies of this public document were promulgated at a gross cost of \$2,495, and \$.249, per copy to inform the public about services provided by Family Success Administration Division.

Rev. 09/16

FC201661999



Family Success
Administration

Providing Assistance with:

- **Rent or Mortgage**
- **Electric or Water Bills**
- **Becoming Self-Sufficient**

Broward.org/Family



Our Programs

Family Success Administration offers services to Broward County residents through the following programs:

- Family Success Centers
- Community Action Agency
- Housing Options Programs

Family Success Centers

The four Family Success Centers located throughout the County are one-stop sources for services assisting individuals and families in setting goals, learning skills and accessing the services they need to become self-sufficient. The Centers provide:

- Integrated Intake, Assessment and Case Management
- Emergency Assistance, Rent/Mortgage and Utility Assistance
- Information and Referrals: job training, employment, housing counseling, legal aid, budget coaching, child care, children's services, health services, elderly and veteran services

If you have received an eviction notice, mortgage default letter, water or electricity past due or shut off notice, you may qualify for emergency assistance.

How to Qualify

Residents may qualify for emergency assistance if they have recently experienced any of the following:

- Loss of employment
- Reduction in household income or unexpected expenses

And have received any of the following notices:

- Eviction notice, mortgage default letter
- Utility for past due, final or shut-off notice

What You Need to Provide

- Photo identification for all adults in the household
- Social Security cards for all family members
- Additional identification for family members, such as birth certificates may be required
- Proof of residency: lease, rent receipts, utility bills, school or employment records or mortgage statement
- Written threat of eviction, notice of mortgage default or threat of default or foreclosure notice
- Final or disconnect notice for utilities (only a current past due bill)
- Proof of reduction or interruption of income in the recent past not caused by applicant
- Proof of income for the past 60 days or longer, including pay stubs, proof of child support/alimony, award letters from SSA, Veterans, Workers or Unemployment Compensation, proof of self-employment income, tax returns
- If no income, a notarized support statement from family or friends who have been supporting you or notarized attestation statement noting that there is no income in the household
- Proof of expenses for the past 30 days (receipts)
- Proof of assets, if any: bank/credit union statements, CDs, retirement funds, cash value of life insurance, stocks, bonds, trust funds, ownership of property
- Status of any pending legal action

Community Action Agency (CAA)

CAA provides employment, tuition and educational assistance through Community Services Block Grant (CSBG) and energy assistance through the Low Income Home Energy Assistance Program.

Low Income Home Energy Assistance Program (LIHEAP)

Broward County residents with an income at or below 150 percent of the poverty level qualify for an energy bill payment. Priority is given to a family with:

- Children five years or younger
- Household member with a disability
- Household member that is 60 years or older

To obtain an application, visit Broward.org/Family, click COMMUNITY ACTION AGENCY or visit any Family Success Center location.

CSBG/Self-Sufficiency Program

The CSBG-funded Self-Sufficiency Program assists individuals and families in setting goals, learning skills and accessing services they need to become self-sufficient. Applicants are accepted on the basis of income (125 percent of poverty level) and a desire to achieve self-sufficiency.

Housing Options Programs

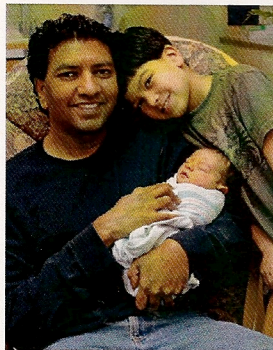
Families or individuals who are Broward County residents and are experiencing homelessness or are at risk of becoming homeless can receive the following services through the Housing Options Programs:

- Temporary rental subsidies
- Intensive case management
- Placement and referral services

Services are provided to those qualified residents who are motivated to increase income and housing stability through comprehensive care planning. Programs include:

- Housing First
- HART Supportive Housing
- Homeless Prevention Re-Housing Program

Call **954-357-5099**.



Family Reunification Program

This program provides homeless residents with a one-way ticket on Greyhound Lines to existing support systems outside of Broward County, such as a family member. For more information, call **954-357-5099**.

How to Get Help Today

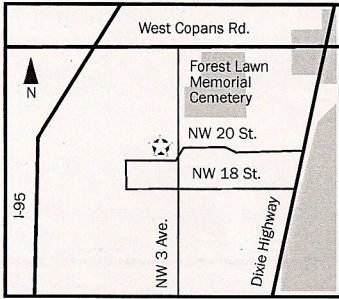
Call or visit a Family Success Center location near you.

See location and contact information on the reverse side.



Family Success Center Locations

Monday - Friday • 8:30 AM – 5 PM • Broward.org/Family

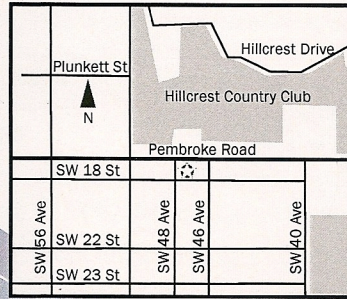


North

Annie L. Weaver Health Care Center and Family Success Center

2011 N.W. 3rd Avenue
Pompano Beach, FL 33060

Phone: 954-357-5340 • Fax: 954-357-5931
TTY: 800-955-8770

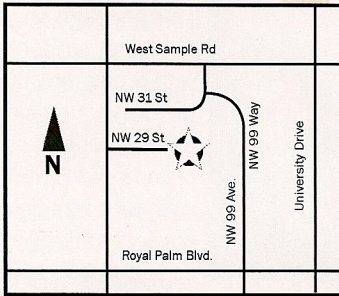


South

Carver Ranches

4733 S.W. 18th Street
West Park, FL 33023

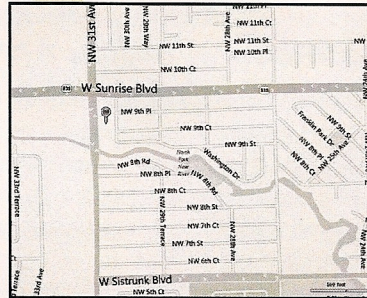
Phone: 954-357-5650 • Fax: 954-357-5695
TTY: 800-955-8770



Northwest

10077 N.W. 29th Street
Coral Springs, FL 33065

Phone: 954-357-5000 • Fax: 954-357-6452
TTY: 800-955-8770



Central

Edgar P. Mills Multi-Purpose Center

900 N.W. 31st Avenue, Suite 3000
Fort Lauderdale, FL 33311

Phone: 954-357-5001 • Fax: 954-357-5004
TTY: 800-955-8770

Please contact your nearest center to ensure hours of operation have not changed.