

# City of Deerfield Beach

## CODE RED EMERGENCY NOTIFICATION

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The CodeRED system gives city officials the ability to deliver pre-recorded emergency telephone notification/information messages to targeted areas or the entire city at a rate of up to 60,000 calls per hour.

CodeRED system is a geographical based notification system, which means street addresses are needed to select which phone numbers will receive emergency notification calls in any given situation.

No one should automatically assume his or her phone number is included. Businesses should register, as well as individuals who have unlisted phone numbers, have changed their phone number or address within the last year, and use a cellular phone as their primary home phone.

#### Important notes:

If you have caller ID installed on your phone, the CodeRED call may display as an "unknown caller", however, the number will be **999-911-9999**. Please make a note of this and do not disregard calls from this number!

- The CodeRED system will record messages to voicemail and answering machines.
- When there is no answer at a telephone number, CodeRED will attempt to deliver messages three times before deleting from the queue.
- Examples of times when the CodeRED system could be utilized: drinking water contamination, utility outage, evacuation notice & route, missing person, fires or floods, bomb threat, hostage situation, chemical spill or gas leak and other emergency incidents where rapid and accurate notification is essential for life safety.

SIGN UP AT [www.deerfield-beach.com](http://www.deerfield-beach.com)

#### Important Registrations

##### BROWARD COUNTY HURRICANE UPDATE EMAIL SYSTEM:

To sign up to be notified via e-mail of important public safety information during a storm, visit [www.broward.org/hurricane](http://www.broward.org/hurricane) and click on Hurricane Update Subscription.

##### SHELTER REGISTRATION:

Develop a shelter plan, even if your plan is to shelter at home. If you plan to evacuate to a shelter, pre-registration is not required; however, pre-registration is encouraged if you plan on going to a Special Medical Needs Shelter. Call Elderly and Veterans Services Division at 954-537-2888 (TTY 954-537-2882). If you pre-register, you are not obligated to go to the shelter in an emergency. You can change your plans without notice if you make other arrangements.

##### TRANSPORTATION REGISTRATION:

Pre-register for paratransit transportation, if you think you may need it. As with shelter registration, you are not obligated to take advantage of the service if your plans change. To pre-register, call Broward County Elderly and Veterans Services Division at 954-537-2888 (TTY 954-537-2882).

##### VULNERABLE POPULATION REGISTRY:

Residents who are disabled, frail or have health issues should register in advance with the Vulnerable Population Registry. The Registry is not a guarantee of services, but it enables city emergency workers to better respond to vulnerable resident needs in a recovery effort. For more information or to register, visit [www.broward.org/atrisk](http://www.broward.org/atrisk), or call 954-831-4000.

##### PET-FRIENDLY SHELTER REGISTRATION:

Service animals are accommodated at all shelters. If you plan on sheltering with your pet, however, you must stay at Broward County's pet-friendly shelter at Millennium Middle School in Tamarac, operated by the Humane Society of Broward County and the American Red Cross. Call 954-989-3977, and press 6, or visit [www.humanebroward.com](http://www.humanebroward.com). Pre-registration is required, and owners are expected to shelter with their pets and care for them.

## LARGE ANIMAL REGISTRATION:

Register any large animals you own with the Broward County Large Animal Disaster Planning Committee Registry. Visit [www.broward.org/extension](http://www.broward.org/extension) or call 954-370-3725.

## Canes For Kids ...

Children who live in the track of hurricanes feel firsthand the threat of danger to themselves and those they care about. To comfort and reassure them, try these suggestions from the National Mental Health Association:

- Reassure them that they're safe.
- Be honest and open about the disaster, but keep information "age-appropriate".
- Encourage them to express their feelings through talking, drawing or playing.
- Try to maintain your daily routines as much as possible.
- Limit their exposure to media reports Visit [www.broward.org/hurricane](http://www.broward.org/hurricane) and click on "Links" for a sampling of kid-friendly hurricane sites with games and activities.

Broward County Safety Superheroes Commander Ready and Captain SafeWay want you to visit [www.broward.org/hurricane](http://www.broward.org/hurricane) and click on "Hurricane Kids" to get important tips for hurricane season.



## Quick Tip

Always keep a thermometer in your refrigerator. The temperature should read 41° F or lower. Thawed food can usually be eaten if it is still "refrigerator cold." However, you should discard any food that has been at room temperature for two hours or more, and any food that has an unusual odor, color or texture. Remember - when in doubt, throw it out!

For more information visit:

[www.broward.org/hurricane](http://www.broward.org/hurricane)

# The Observer Presents Hurricane Seminar & Expo 2009

Tuesday, June 30 5:00-9:00p.m.

**Bible College Church  
747 S. Federal Highway Deerfield Beach**

*Seminar Will Include:*

**Storm Experts • Publix • Gas • FPL • Humane Society •  
Citizens Insurance • Generator Use Safety • Red Cross**

- Hurricane Related Products/Services Exhibit Tables
- Insurance - Wind Storm Policy Providers
- Water Damage Restoration
- New Real Time Information on Food, Ice, Gas Locations & Availability After Storm

**Exhibits of Emergency Equipment - Supplies - City Government**



## Important Numbers

<b>Emergency</b>	911
<b>First Call for Help</b>	211
<b>Broward County Hurricane Hotline</b>	954-831-4000 or 311 TTY 954-831-3940
<b>Broward County Elderly and Veterans Services For Special Needs Shelter Registration</b>	954-537-2888 TTY 954-537-2882
<b>Broward County School District Hotline</b>	754-321-0321
<b>FEMA Hotline</b>	1-800-342-3557 1-850-413-9900 TTY 1-800-462-7585
<b>Broward County Emergency Management</b>	954-831-3900
<b>Pet-Friendly Hurricane Shelter Registration</b>	954-989-3977
<b>Broward County Animal Care &amp; Regulation</b>	954-359-1313
<b>Insurance—State of Florida Department of Financial Services Hurricane Helpline</b>	1-800-22-STORM (78676) TTY 1-800-640-0886
<b>Price Gouging Hotline</b>	1-800-HELP-FLA (435-7352) In Spanish 1-800-FLA-AYUDA (352-9832)
<b>Broward County Consumer Affairs Division</b>	954-357-5350
<b>Broward County Waste and Recycling Services</b>	954-765-4202 TTY 954-765-4207
<b>Broward County Paratransit Services</b>	954-357-6794 TTY 954-357-8330
<b>Mass Transit Rider Services</b>	954-357-8400 TTY 954-357-8302
<b>Homeless Information</b>	954-563-HELP 954-563-4357 2-1-1